Stay Connected to Your DCIM with Interactive Voice Response System IVRS Manager

High level of precise monitoring, alerts and numerous sensors are the gatekeepers of your data center infrastructure. That's why you need the Interactive Voice Response System (IVRS) Manager.

IVRS Manager is a real-time automated synchronization with iNAV DCIM. It consists of software applications, database, supporting infrastructure, and telephony technology with self-service call segmentation, information collection, route calls, and text with recipient acknowledgment.

IVRS Manager has a simple architecture which provides pre-recorded voice responses, keypad signal logic, relevant data and situations accessibility, voice input record, and alarm signals delivery.

Explore and discover the automatic link that IVRS Manager can connect you to your data center!

Simple and Smart Management Over Your Critical Environment
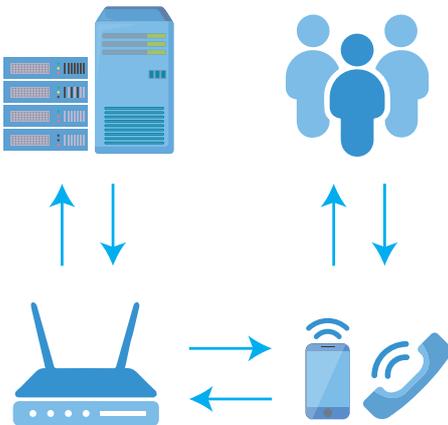
- Time-stamped call log for dedicated recipients with response recognition
- Instant message acknowledgment
- Multi-level platform setting for different levels of recipients' prioritization
- Pre-customized signals for all-rounded aspects
- Retry protocol and implementation of recipient block list for poor signal, busy tone, and network failure
- Programmable routing for delivering voice alarms
- Hunting line algorithm on dial-out
- Missed calls message acknowledgment
- Interface for receiving alarms in SNMP traps, SMTP emails, or SMS message
- Stand-alone communication system or with iNAV DCIM integration

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